

**The Three Gold Medal Habits  
(to achieve Total Accountability)**

- 1) Give and get agreed-on due dates and due times for completion of all delegated work.
- 2) Repeat or paraphrase all verbal requests.
- 3) Insist on results with no surprises.

Totally Accountable Systems™ (800) 990-6540 [www.TotallyAccountableSystems.com](http://www.TotallyAccountableSystems.com)

*"If your goals are larger  
than your need to be liked  
then you will reach your goals;  
If your need to be liked  
is larger than your goals,  
then your goal will become  
the need to be liked."*

**-Peter F. Drucker**

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