

ACCOUNTABILITY NOW!

by Mike Scott

How to Raise Revenues and Increase Profits by
Creating a Totally Accountable™ Workplace

AGENDA

Meeting Purpose: To ground yourself in principles and key habits of accountability.

Intended Outcome: Begin to implement an action plan for creating a
Totally Accountable™ culture throughout your organization.

**Accountability:
Doing what you said you would do, as you said you would do it,
when you said you would do it, PERIOD!**

Essential Elements for Creating a Totally Accountable™ Culture:

- Shrink the Box of Tolerance for accepting non-performance
- Create clear communication
- Create a foolproof tracking process
- Eliminate surprises of non-performance

Deal with parking lot issues

Confirm action steps

